

**RECTORY MEADOW PATIENTS GROUP.**

**MINUTES – General Meeting -15 August 2023**

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| **Your Committee** - Chris Purves, Mike Wort, Liz Davidson, Ron Newall, Drene da Silva, Graham Cook, Tony Burckhardt, Simon Walker, Peter Mcloughlin, Mike Hender, Fred Jenns and Gordon Barratt  Chair welcomed Mike Wort  **Apologies for absence –** 5  **31 members attended**  **The minutes of the General Meeting held 16 May 2023 were approved**  **IMPORTANT – Please read the following in conjunction with the relevant slides. These contain a significant amount of relevant information**   1. **Surgery news – Update from Debbie Ratu**   **Refer slides 3-12**   * Staff and patient surveys both good – will look at detailed comments over next month * Currently fully staffed * New Paediatric Nurse commences September – Ben Stock. * New GP trainees are Mariana Ferrari Barbosa and Sri (Sriharsha) Yatham * New website will be launched 25th August – slides 4-6 * New phone system – soft launch date 2nd October – TBC. * NHS satisfaction survey. RMS – top in PCN – 2nd in Bucks * Patient numbers are now 10,541 * Doctor’s lists – to be distributed to include new salaried GPs from September. * NHS App usage – slide 7 * Incoming calls – slide 8 * Statistics and Survey – slide 9 * RMS Practice population – slide 10 * Appointment Statistics – slide 11 * NHS GP Survey 2023 – slide 12  1. **RMS Patient Survey 2023 –** slides 13-14 2. **Updates - Primary care network –** slides 15-16 3. **Health Awareness Events**   Planning cancer related meeting in the Autumn   1. **A.O.B.**   **Date of next Committee meeting - Tuesday 7 November 2023 at 10.00**  **Date of next General Meeting – Tuesday 21 November 2023 at 14.00** |  |