

**RECTORY MEADOW PATIENTS GROUP.**

**MINUTES – General Meeting -15 August 2023**

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| **Your Committee** - Chris Purves, Mike Wort, Liz Davidson, Ron Newall, Drene da Silva, Graham Cook, Tony Burckhardt, Simon Walker, Peter Mcloughlin, Mike Hender, Fred Jenns and Gordon BarrattChair welcomed Mike Wort**Apologies for absence –** 5**31 members attended****The minutes of the General Meeting held 16 May 2023 were approved** **IMPORTANT – Please read the following in conjunction with the relevant slides. These contain a significant amount of relevant information** 1. **Surgery news – Update from Debbie Ratu**

**Refer slides 3-12*** Staff and patient surveys both good – will look at detailed comments over next month
* Currently fully staffed
* New Paediatric Nurse commences September – Ben Stock.
* New GP trainees are Mariana Ferrari Barbosa and Sri (Sriharsha) Yatham
* New website will be launched 25th August – slides 4-6
* New phone system – soft launch date 2nd October – TBC.
* NHS satisfaction survey. RMS – top in PCN – 2nd in Bucks
* Patient numbers are now 10,541
* Doctor’s lists – to be distributed to include new salaried GPs from September.
* NHS App usage – slide 7
* Incoming calls – slide 8
* Statistics and Survey – slide 9
* RMS Practice population – slide 10
* Appointment Statistics – slide 11
* NHS GP Survey 2023 – slide 12
1. **RMS Patient Survey 2023 –** slides 13-14
2. **Updates - Primary care network –** slides 15-16
3. **Health Awareness Events**

Planning cancer related meeting in the Autumn1. **A.O.B.**

 **Date of next Committee meeting - Tuesday 7 November 2023 at 10.00** **Date of next General Meeting – Tuesday 21 November 2023 at 14.00**  |  |